



Keeping Everyone Safe!

During the COVID-19 pandemic, Lakeview Pantry is working hard to feed our neighbors in need while keeping our volunteers, staff and clients protected. Our top priority is your health! The Pantry is following all CDC and Illinois Department of Public Health guidelines and has taken the following steps to ensure your safety:

- Mandating all volunteers, staff and clients maintain social distancing whenever possible (6 feet apart).
- Stressing the importance of hand washing every 30 minutes.
- Mandating the use of non-medical grade masks while volunteers and staff are at any of our sites.
- Distributing pre-packaged boxes of standard groceries to eliminate unnecessary contact.
- Asking all clients to wait outside for their groceries. No waiting inside is allowed at this time and all groceries are brought directly to clients.
- Hot meals served at La Casa Norte's Community Café are now prepared as "to go" meals.
- Expanding our Online Market to encourage clients to order groceries online and pick up during a scheduled window.
- Offering virtual social services appointments for case management and mental wellness sessions.
- Hosting virtual volunteer orientations instead of in-person sessions.
- Establishing a rotating staff schedule with a limited number of volunteers per shift.
- Canceling or postponing events with large and/or vulnerable groups, including the End Hunger Social and our Senior Pop-Up Pantry.
- Encouraging volunteers in vulnerable groups to stay home and stay safe.

We're always exploring new process improvements to keep our community safe and are constantly evolving to meet current guidelines. Learn more about our efforts at www.lakeviewpantry.org/coronavirus-response.