

ANNUAL REPORT

2018



LAKEVIEW PANTRY
Food for Today, Hope for Tomorrow



Photo: Tom Harris Photography



On a monthly basis, we provide our clients with **90 meals** for a household of one. That is **110 pounds** of food!



That allotment saves a household of one person over **\$250** each month to allocate to medical bills, utility, and housing costs.

Lakeview Pantry's approach focuses on meeting the immediate hunger needs of our clients, then moving onto longer-term solutions that empower clients to become independent.

Lakeview Pantry has 3 outlets to serve our community members:



Pantry Food Distribution

- Lakeview Pantry served our neighbors in need at multiple physical sites in FY2018: Sheridan, Oakdale, and a new site at Illinois Advocate Masonic Cancer Center.
- We provide emergency food assistance 6 days a week to 7,743 unique clients every year.
- Visitors receive a 2-week supply of fresh and nutritious groceries per month, using a choice-based distribution model.
- Bread and produce pickups are available weekly.



Home Delivery

- Our home delivery program expanded to operate every Saturday and serves our elderly, disabled, and homebound clients.
- New home delivery clients increased by over 300% upon expansion.
- Lakeview Pantry made over 3,000 deliveries to our Home Delivery clients which is a 50% increase from FY2017.
- Food allotments are customized for clients with diabetes, high blood pressure, or heart disease.



Social Services

- The Pantry's goal is to empower clients through our social service programs, increasing independence and breaking the cycle of poverty.
- In FY2018, we provided 2,985 social services to our clients. That was a 24% increase over FY 2017.
- Our Mental Health counseling program continued to expand and served over 50 clients on an ongoing basis in FY 2018.
- We further expanded our social services team to hire an in-home social worker available to assist home delivery clients.

How we serve our Social Services Clients:



Food for Today, Hope for Tomorrow

Founded in 1970, Lakeview Pantry is Chicago's largest food pantry, providing emergency food assistance and social service programming to the North Side's most vulnerable residents. Last year, the Pantry provided 1.4 million meals to almost 8,000 individuals through 42,000 site visits.

The Pantry seeks to eliminate hunger in Chicago by providing food to fill the basic need of hungry people, empowering our clients to achieve independence through social service programs, and raising awareness about poverty and its solutions.



Dear Friends:

We are very pleased to share with you the Lakeview Pantry FY 2018 Annual Report. The past year was filled with many exciting events, milestones, and transitions. We are proud to highlight those happenings in this report for you.

As Lakeview Pantry expands to serve increased numbers of low-income residents in more neighborhoods throughout Chicago, we remain anchored in our core belief that all people deserve to have their basic human needs met in a dignified manner.

Our long standing mission to feed our neighbors while empowering them to achieve independence is at the heart of who we are and we achieve this mission through our comprehensive food and social services programs.

In FY 2018 we served almost 8,000 unique neighbors through 42,000 site visits and expanded our geographic service area by over 11 square miles. Our new clients rose by 30% over the previous year. We are very pleased that our expansion granted access to so many more people struggling with hunger, but also understand our work is not done. We are just scratching the surface of the hunger problem in the city and we don't intend to give up on the fight.

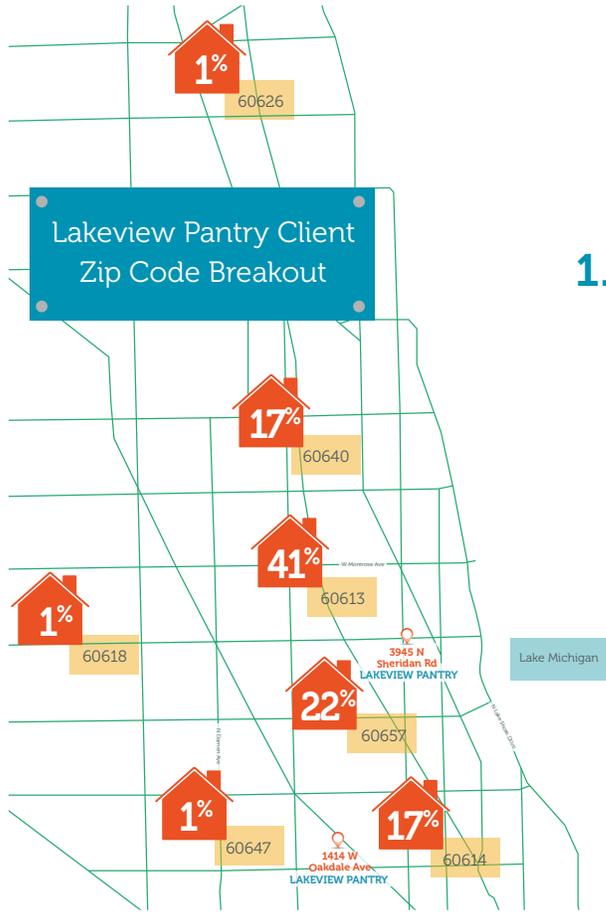
We greatly appreciate everyone who supports Lakeview Pantry – our individual donors; our hard working volunteers; and the numerous foundations, corporations, schools, religious institutions, and community organizations who dedicate time and money to our mission – we couldn't do it without you. We take this opportunity to send you our sincere gratitude!

Dan Laytin
Board President

Kellie O'Connell
Chief Executive Officer



Our Reach: We expanded our geographic service area by over 11 square miles and provided **2,062 NEW households** with emergency food and social services, which is a 30% increase over the prior fiscal year.



We served almost **8,000** individuals through **42,000** site visits and distributed **1.4 million** meals—that's 1.7 million pounds of food!



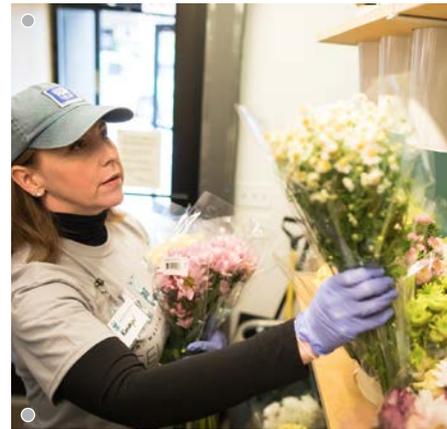
We instituted a corporate volunteer sponsorship program which many corporations participated in, **raising over \$20,000** in its first year!



We initiated the second phase of our service area expansion in FY2018, moving our northern boundary from Wilson to Argyle, our western boundary from Damen to Western, and pushing our southern boundary from Fullerton to North Avenue to serve even more of our neighbors in need!

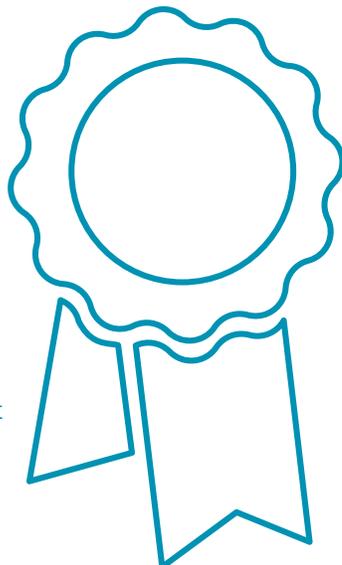
In addition, we increased our operating hours at both our Sheridan and Oakdale sites by 25%.

Over 3,800 volunteers worked almost **50,000 hours!** That's a 20% increase in the number of volunteers and a 17% increase in the number of hours over last year!



And the award goes to... Lakeview Pantry!

We were honored to receive the AFP Youth in Philanthropy Award, the 44th Ward's Best Nonprofit Award, the Contract Magazine Inspirations Award by Tarkett, the AIA distinguished Building Award, and the Architects Newspaper Best of Design Honorable Mention!



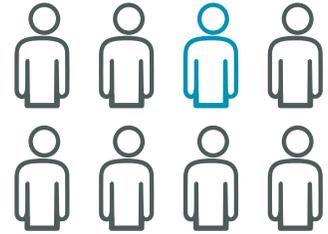
Our Community Organizations held over **320 Food Drives** for Lakeview Pantry!



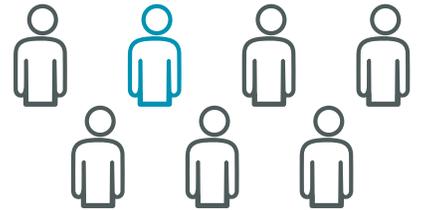
HUNGER IN OUR COMMUNITY

An estimated 42 million Americans, including 13 million children, suffer from food insecurity.

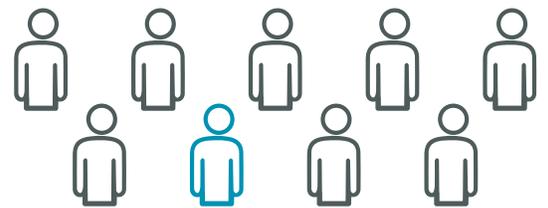
1 in 8 in America



1 in 7 in Cook County



1 in 9 on the North Side



Who comes to Lakeview Pantry?

The need varies among children, older adults, people with disabilities, veterans, the working poor, and others. Clients come to Lakeview Pantry from a range of national, ethnic, and linguistic backgrounds.

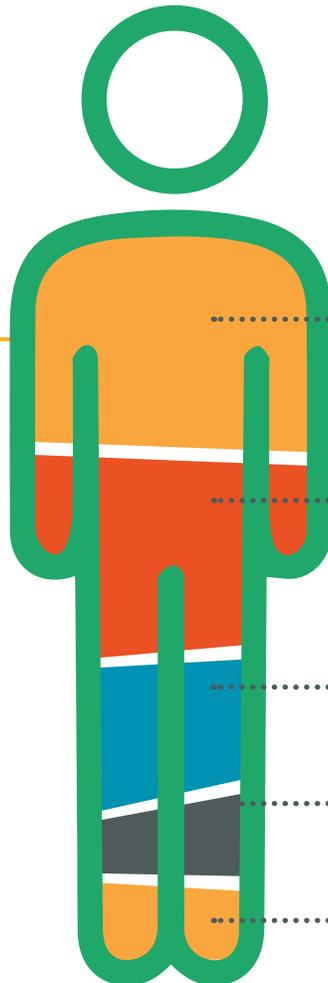
- 55% of our clients identify as female
- 43% identify as male
- 2% identify as transgender/other
- 47% of our clients are retired and/or disabled
- 45% have children under the age of 18 living at home
- On average, our clients have one child
- 12% are veterans
- Less than 5% of our clients are homeless

Tough Choices

- 59% of Lakeview Pantry clients report having to choose between buying food and paying bills.
- 45% report choosing between buying food and paying rent.
- 35% report choosing between buying food and buying medication.

Many households report the following coping strategies:

- Watering down food or drinks.
- Purchasing inexpensive, unhealthy food and snacks.
- Selling personal property or cash.



39% African American

33% Caucasian

12% Hispanic

4% Asian/Pacific Islanders

4% Native American/Alaskan Natives

8% No response or "other"

Lakeview Pantry's Client Demographics

Per our recent client survey





FOOD SOURCES



82% or \$3.2 million of our food is donated!
18% is purchased from the Greater Chicago Food Depository and wholesalers at deep discounts.

Donated Food

- Our Grocery and Farm Partners (including retail, wholesale, and farmers' markets) account for 60% of in-kind donations
- **Trader Joe's is our largest contributor with over \$1.1 million in food donations each year.**
- The Greater Chicago Food Depository accounts for our second largest in-kind donation source at approximately \$760K.

Top 10 FY '18 In-Kind Donors by Pounds of Food Donated

Trader Joe's	581,655 lbs
GCFD (No Cost/Food Rescue)	381,785 lbs
Whole Foods Market	88,095 lbs
Fresh Thyme Farmer's Market	54,419 lbs
Plum Market	41,571 lbs
Jewel Osco	39,164 lbs
Green City Market & Farmers	28,039 lbs
Local Foods	16,943 lbs
Fortune Fish & Gourmet	10,743 lbs
DSC Logistics	10,548 lbs

*Includes Capital Campaign Donations

FINANCIALS

- 78% of all monetary donations received come from individual donors (many of whom live in our surrounding neighborhoods).
- 10% comes from foundation grants and 12% comes from corporate grants and sponsorships. The Pantry does not rely on any government funding.
- 86% of these donations go directly to fund our programs.

Revenues

Individual Contributions*	\$1,596,395
In-Kind Food Donations	\$3,294,464
In-Kind Services Donations	\$17,898
Grants	\$301,612
Events	\$226,996
Interest & Miscellaneous	\$20,423

TOTAL REVENUES \$5,457,788

Expenses

Food Program Services	\$4,482,902
Management & General Support	\$310,121
Fundraising	\$410,867

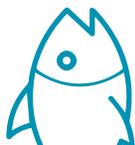
TOTAL EXPENSES \$5,203,890

FOOD QUALITY

The Pantry serves nutritious food using a choice-based distribution model six days a week. Our monthly distribution provides clients with more than half of the USDA recommended amounts of protein, fruit, vegetables, and grains. Our partnerships with grocers and farmers' markets help maintain a superior level of quality in the produce offered to clients.



Fresh Produce 37%



Protein 24%



Grains 17%



Dairy 11%



Other Shelf Stable 11%